



**Conflict
Resource Team
Ministry**

The purpose of the Joint Conflict Resource Team is to educate and provide resources to congregations and church leaders experiencing conflict.

The team can educate congregations to use conflict constructively. Teams can provide an objective perspective on a situation, provide guidance and assistance in identifying issues to lead all to be instruments of Christ's peace.

There are four focal points for JCRT:

- ◆ Clergy/Lay Leader Consultation, Coaching & Training
- ◆ Conflict Assessment & Resources
- ◆ Education in Conflict Resolution, Healthy Congregational Systems, & Leadership Development
- ◆ Church-based Mediation

Update: 12/16

The Penn Northeast Conference, United Church of Christ, began the program in 1994 because they saw the need for a resource to respond to conflict in local congregations.

JCRT was expanded in 2001 to include the Northeastern Pennsylvania Synod, Evangelical Lutheran Church in America.

**Joint Conflict Resource
Team contact information:**

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**Joint
Conflict
Resource
Team**



A ministry of the Penn
Northeast Conference UCC and
Northeastern Pennsylvania
Synod ELCA



**For rostered
clergy leaders,
For congregation
leaders,**

JCRT provides
assessment, coaching,
referrals,
leadership development,
and a faith-based ap-
proach to conflict.

**HOW does this
happen??**



Simple steps to request assistance...

A team is invited by a pastor or a leader of a congregation or consistory/council with the knowledge of the pastor.

Synod and conference staff are not involved in the process.

A meeting is held for fact-finding and initial discussion. Sometimes the team recommends additional meetings or conversations.

A JCRT team is available to present learning experiences intended to help persons recognize and understand the nature and dynamics of conflict and the nature and dynamics of healthy congregational life.

They also have the skills to help with leadership development.

There is no obligatory fee for the JCRT team. The team is made up of trained volunteers who receive supervision and continuing education on conflict, leadership, and healthy congregation systems.

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